

LOST OR DIDN'T RECEIVE YOUR CENSUS ID NUMBER?

**DON'T WORRY! YOU CAN
STILL RESPOND TO THE
CENSUS BY PHONE OR
ONLINE, HERE'S HOW...**



RESPOND BY PHONE

- Dial **1.844.330.2020** for English.
For other languages go to:
2020census.gov/en/ways-to-respond/responding-by-phone.html
- Listen to the introduction
- Press “0” or say “representative” to reach an operator
- Let the operator know you’d like to respond to the census without an ID



RESPOND ONLINE

- Begin at my2020census.gov and select “Start Questionnaire”

The screenshot shows the top navigation bar with the United States Census 2020 logo on the left and links for FAQ, INSTRUCTIONS, a globe icon, and ENGLISH with a dropdown arrow on the right. The main content area features a 'Welcome to the 2020 Census' section with a list of bullet points. To the right, there is a 'Shape your future START HERE >' graphic and the 'United States Census 2020' logo. A blue button labeled 'Start Questionnaire' is highlighted with a red rectangular border. Below the main content, there is a horizontal line and a list of language options: ENGLISH, ESPAÑOL, 中文(简体), TIẾNG VIỆT, 한국어, РУССКИЙ, العربية, TAGALOG, POLSKI, FRANÇAIS, KREYÒL AYISYEN, PORTUGUÊS, and 日本語.

United States[®]
Census
2020

FAQ INSTRUCTIONS  ENGLISH ▾

Welcome to the 2020 Census

- It's quick and easy. The 2020 Census questionnaire will take about 10 minutes to complete.
- It's safe, secure, and confidential. Your information and privacy are protected.
- Your response helps to direct billions of dollars in federal funds to local communities for schools, roads, and other public services.
- Results from the 2020 Census will be used to determine the number of seats each state has in Congress and your political representation at all levels of government.

Shape your future
START HERE >

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Start Questionnaire

Getting started:

- You must complete your questionnaire once you begin. If you leave the questionnaire and return later, you will have to start over.
- Do not use the web browser buttons (back, forward, or close browser). Use the buttons within the questionnaire to navigate.
- For best results, use the latest version of Chrome, Firefox, Internet Explorer, or Safari. Enable cookies.


ENGLISH ESPAÑOL 中文(简体) TIẾNG VIỆT 한국어 РУССКИЙ العربية TAGALOG POLSKI FRANÇAIS
KREYÒL AYISYEN PORTUGUÊS 日本語



RESPOND ONLINE

- Select “...do not have a Census ID...”

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**Census
2020**

FAQ INSTRUCTIONS  ENGLISH

Address Verification Household Questions People Questions Final Questions

Please Log In

Use the materials we mailed to you or left at your door.
All the information that you provide will remain confidential.

[Where can I find my 12-digit Census ID?](#)

Please enter the 12-digit Census ID found in the materials we mailed to you or left at your door.

- -

Login

[If you do not have a Census ID, click here.](#)

ENGLISH ESPAÑOL 中文(简体) TIẾNG VIỆT 한국어 РУССКИЙ العربية TAGALOG POLSKI FRANÇAIS
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RESPOND ONLINE

- Select where you were living on April 1, 2020

The screenshot shows the 'Address Verification' step of the 2020 Census online response process. At the top, there is a navigation bar with the 'United States Census 2020' logo, links for 'FAQ' and 'INSTRUCTIONS', a globe icon, and a language dropdown menu set to 'ENGLISH'. Below the navigation bar is a progress indicator with four steps: 'Address Verification' (highlighted with a blue bar and a white circle), 'Household Questions', 'People Questions', and 'Final Questions'. The main content area contains the following text: 'In order to collect your address, we first need to know where you were living on April 1, 2020. (Help) Please select where you were living on April 1, 2020.' Below this text are three radio button options: 'A U.S. state or the District of Columbia', 'Puerto Rico', and 'Somewhere else'. A red rectangular box highlights these three options. To the right of the options is a blue 'Next >' button. At the bottom of the form, there is a language selection bar with the following options: ENGLISH, ESPAÑOL, 中文(简体), TIẾNG VIỆT, 한국어, РУССКИЙ, العربية, TAGALOG, POLSKI, FRANÇAIS, KREYÒL AYISYEN, PORTUGUÊS, and 日本語.



RESPOND ONLINE

- Enter your street address and continue normally from there.
- If you don't have a street address there are options for -Rural addresses or those experiencing homelessness.

The screenshot shows the 'Address Verification' step of the 2020 Census online response process. At the top, there is a progress bar with four stages: 'Address Verification' (highlighted), 'Household Questions', 'People Questions', and 'Final Questions'. The main heading is 'Where were you living on April 1, 2020? (Help)'. Below this, instructions state: 'Please provide a complete street address for your residence. Provide the street address you would use to have a package delivered directly to your residence, not a rural route or P.O. Box address used for mailing purposes. A street address is the most helpful for processing your response.' The form includes input fields for 'Address Number' (with example '101'), 'Street Name' (with example 'N Main St'), 'Apt/Unit' (with example 'Apt 23'), 'City', 'State' (a dropdown menu), and 'ZIP Code'. A checkbox labeled 'I do not have a street address' is highlighted with a red box. Navigation buttons for 'Previous' and 'Next' are located at the bottom right. A language selection bar at the bottom lists various languages including English, Spanish, Chinese, Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, and Japanese.



RESPOND ONLINE

- Enter as much information as possible, the text box will expand!

The screenshot shows the 'Address Verification' step of the 2020 Census online form. The page has a dark blue header with the 'United States Census 2020' logo on the left and 'FAQ INSTRUCTIONS' and 'ENGLISH' with a globe icon on the right. Below the header is a progress bar with four steps: 'Address Verification' (active), 'Household Questions', 'People Questions', and 'Final Questions'. The main content area contains a form with the following fields:

Please provide the Rural Route address where you were living on April 1, 2020. Also, provide a description of the physical location in the space provided. [\(Help\)](#)

RR Descriptor	Rural Route #	RR Box ID #
<input type="text"/>	<input type="text"/>	<input type="text"/>
City	State	ZIP Code
<input type="text"/>	<input type="text"/>	<input type="text"/>

Please provide as much information as possible.
For example: If you also have a street address associated with your residence, such as one used for emergency services (E-911) or for you to have a package delivered to your home, then please provide it here.

Navigation buttons: < Previous, Next >

Language options: ENGLISH, ESPAÑOL, 中文(简体), TIẾNG VIỆT, 한국어, РУССКИЙ, العربية, TAGALOG, POLSKI, FRANÇAIS, KREYÒL AYISYEN, PORTUGUÊS, 日本語

